

## CUSTOMER SERVICE

### CAREER PATHWAY

- City & Guilds Level 1 Customer Service
- City & Guilds Level 2 Customer Service

### EMPLOYERS NEEDED

- We are currently looking for employers to support our 16-18 year old student to gain some vocational experience whilst working towards a level 1 or 2 qualification in Customer Service.
- The time spent on the work placement is negotiable will depend on the needs of the employer and the young person.
- The placement will include a trial period, for the benefit of both the employer and student, in order to establish that the placement will work on a longer term basis for both parties.
- There is no cost other than time and resources to provide the induction and supervision for the student.

### ABOUT SHAPE

**Shape Training provides a range of well-established and flexible training packages to meet both the employer's and learner's needs.**

- We can be your recruitment solution
- Our thorough student induction makes a positive difference from day 1
- We tailor training to benefit your business

**Whether you want to take on someone temporary to offer them work experience, or you want to employ an apprentice we have the student to fit your need!**

Shape's close-knit team of specialist staff train students on our premises, however they also frequently visit the employers premises to observe and review students. On a weekly basis we call to check students attendance. We work closely with employers and students to ensure the experience benefits both parties.



Call **01642 282222** or email **enquiries@shapetraining.co.uk** to find out more about how to take on a Shape Training student.